

AUTUMN 2021

Issue 10

2

GET THE LATEST

News on our recent outings, events and activities

4

STAFF UPDATE

Meet some friendly faces and find out who's new

5

FEEDBACK CORNER

See how we rate and help us to raise the bar higher still

6

FUN TIME!

Jokes, quotes and Chef's seasonal recipes

HARTFIELD HOUSE

HELLO



WELCOME TO OUR AUTUMN EDITION!



We have had a lovely few months enjoying spending lots of time in the garden, getting ready for the annual Porthaven garden and hospitality challenge.

I would like to thank all of our residents, staff and relatives for their continued support and flexibility through the ongoing changes over the last few months.

We are looking forward to some exciting events throughout the autumn months and hopefully being able to spend time with our friends and relatives again soon.

Hannah Markland

Home Manager, Hartfield House

HOME NEWS

It's been a busy few months here at Hartfield House! Here is a mere snapshot of what's been going on.



THE HARTFIELD HOUSE AWARDS

In July, we held an awards ceremony for our staff to say a big thank you for all their hard work during the pandemic. We held a barbecue in the garden and staff and residents were encouraged to dress up in their finest clothes. Everyone gathered at the 'red carpet' event to cheer on the staff. Certificates, gifts and bottles of bubbly were given out and everyone present said they had thoroughly enjoyed the afternoon, especially seeing the staff in their own clothes!

BAND FROM THE PUB!

One of our lovely resident's husband is in a band and they came in to perform for us one afternoon in August. 'Band from the Pub' are a five-piece band and they entertained us with various songs from the 60s and 70s. It was lovely to feel like we were actually in the pub and able to watch a band again after such a long time. There was a lot of singing and dancing from the residents and staff alike and we would like to say a huge thank you to the band for entertaining us that day.



BARRY STEVENS RETURNS

In September, our favourite singer was in to entertain us in the afternoon. Barry Stevens is a firm favourite with our residents as he remembers all of their names and sings all their favourite songs. There's always a lot of crowd participation and dancing when Barry is in the building, an hour passes too quickly when he entertains us!



AUTUMN BIRTHDAYS!

We have a number of residents celebrating their birthdays over the coming months but of course, not everybody likes to make a fuss. So, in the interests of respecting residents' wishes, we will just say from all of the Hartfield House team that we wish you a very happy birthday indeed. For those who do like a fuss, there will of course be cake!

RESIDENT PROFILE...



MEET JIM BISHOP



Jim was born in Catford, London. Growing up, there were eight family members all living in a three bedroom house. At the age of 18, Jim completed his national service and then went on to spend a year away in Greece.

How long have you been a resident here?

I have been a resident here since August this year.

What is your favourite dish from the menu?

My favourite dish on the menu is any Thai, Indian or Chinese food.

Which leisure and wellness activity do you enjoy most?

Since being at Hartfield House, I have really enjoyed the company of all the lovely people here and I absolutely love the surroundings and gardens.



NEW ACTIVITIES FOR THIS AUTUMN A SELECTION FROM OUR PROGRAMME

FAMILY TREE TRACING

WEDNESDAYS THROUGHOUT OCTOBER, 1.30PM

We have run these sessions in the past and after a few enquiries about it lately, we have decided to start it up again. It will take place on a one-to-one basis so book now with the leisure and wellness team!

MEDITATION SESSIONS

WEDNESDAYS THROUGHOUT OCTOBER, 11.30AM

We are trialling these sessions and hoping that our residents will enjoy spending time listening and relaxing to music and guided meditation.

CHOIR

FROM 28TH OCTOBER, 11.00AM

We had two members of the local choir who were coming in regularly before the pandemic and now we are able to attend again! We have missed seeing them and are really looking forward to having a good old singalong!

For dates and times for all of the above, speak to a member of the leisure and wellness team or see the weekly programmes.



LOOK OUT FOR OUR UPCOMING SPECIAL EVENTS

29 OCT DIA DE LOS MUERTOS CELEBRATION

Our afternoon fiesta will feature entertainment from Barry Stevens, painting and making masks and looking into Mexican traditions. There will be chilli and other Mexican food on offer to try.

11 NOV ARMISTICE DAY

We will be remembering the fallen on Armistice Day. In the lead up to this, we will be making poppy decorations and will hold a minutes silence at 11.00am throughout the home.

24 DEC CHRISTMAS EVE PARTY

We have lots planned over the festive period. Everyone at Hartfield House is really looking forward to coming together and having a good old fashioned knees up, accompanied by a buffet and drinks in the bistro. Barry Stevens will be coming in to entertain us all with his singing from 3.00pm.

STAFF UPDATE

Get to know us better... who are your team at Hartfield House and what have they been up to recently?

STAFF PROFILE...



MEET JACQUI HEAD HOUSEKEEPER



Jacqui previously worked in a school and ran the local youth club. She loves to spend time with our residents, singing and chatting the day away!

How long have you worked here?

I have been working in care homes now for five years and I am really passionate about reaching high standards for all of our residents.

What do you enjoy the most about your role?

I absolutely love working at Hartfield House with my team to provide a fantastic laundry service and beautiful clean environment.

What are your hobbies and interests outside of work?

In my spare time, I enjoy walking and spending time outdoors, particularly with my family. I have always been a local lady to leatherhead.



WE SAY HELLO TO... KIM SMITH CARE ASSISTANT

Kim is one of our wonderful care assistants. She has been working in care for just over a year although she has had experience caring for family members and assisting a friend who is living with dementia. She hopes that her efforts will help our residents remain as independent as possible allowing everyone to enjoy their golden years! **Welcome, Kim!**

STAFF NEWS AND ACHIEVEMENTS

OUR CONGRATULATIONS TO THE FOLLOWING...



CHRISTOPHER PIGERA

Thank you to Christopher Pigera, our Head Chef, who made a wonderful cake for a local charity. Chris' cake received many compliments, and everyone agreed it was far too nice to sell within the group, so it was therefore donated to staff and children at Cherry Trees children's charity in Guildford. Altogether, the sale of cakes, along with a donation from the group, raised almost £150 to help support Crossroads Care Surrey's work.

THREE YEARS SERVICE

Congratulations and a big thank you to **Dawn Nash** and **Maisy Sims** who have successfully completed three years of service at Hartfield House!



MIHAI STANCU

Congratulations to **Mihai Stancu**, who after being a Kitchen Assistant, has been promoted to Chef. This was really well deserved, well done Mihai!



RESIDENTS MEETING SUMMARY

A number of topics were discussed at our last residents meeting. Here is a summary of a few of the main points:

NEW CHEF

We said: We have a new chef starting here soon!

You said: We can't wait to start tasting and trying the new food.

LEISURE AND WELLNESS

You said: After completing an activities feedback survey, our residents said how happy they are with the current programme of activities. There were lots of positive comments about the entertainers that we have coming into the home, in particular, 'band from the pub'.

We said: We are so pleased that you are enjoying the entertainers. We will be commencing trials for new activities such as meditation, family tree tracing and t-shirt designing to add to the programme. Come along and join in!

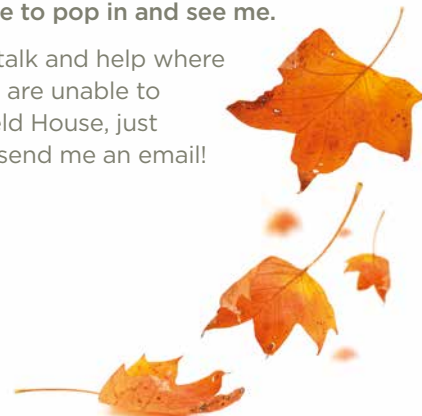
DATE OF NEXT RESIDENTS MEETING WEDNESDAY 17TH NOVEMBER



HOME MANAGER'S COMMENTS

At Hartfield House, we always like to encourage our residents to be involved in decisions by making any suggestions to ensure that we maintain our high standards. We have a suggestion box in the bistro and I have an open door policy so please feel free to pop in and see me.

I am available to talk and help where possible so if you are unable to come into Hartfield House, just give me a call or send me an email!



CQC rated and inspected

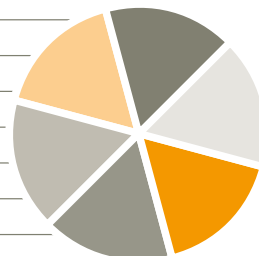
Overall
GOOD

RESIDENT QUESTIONNAIRE FEEDBACK RESULTS

POSITIVE APPROVAL RATINGS

12 months to March 2021

CARE & MORE	100%
FOOD & DRINK	100%
LEISURE & WELLNESS	100%
CUSTOMER CARE	100%
HOME ENVIRONMENT	100%
RECOMMEND TO OTHERS	100%



Carehome.co.uk review score

9.8 OUT OF 10

**THANK YOU FOR YOUR VALUABLE COMMENTS
KEEP THE FEEDBACK COMING!**

FUN TIME!

DID YOU KNOW...

THE LARGEST PUMPKIN PIE EVER BAKED...

was 20 feet in diameter and weighed 3,699 pounds!



DID YOU HEAR THE ONE...

WHAT DID ONE AUTUMN LEAF SAY TO ANOTHER?

I'm falling for you!



CHEF'S SEASONAL RECIPE

PUMPKIN SPICED SCONES

Prep 15 mins

Ingredients (makes 25 scones)

- 450g self-raising flour, plus extra for rolling
- 100g cold butter
- 50g golden caster sugar
- 1-2 tsp pumpkin spice (or mix half tsp cinnamon, quarter tsp ginger, a grind of nutmeg & a pinch of allspice)
- 200g cooked pumpkin
- 80-100ml milk
- butter or cream cheese flavoured with a pinch of cinnamon, to serve

Method

1. Heat oven to 220C/200C fan/gas 7. Put the flour in a bowl and coarsely grate in the butter (dipping the butter into the flour can make it easier to grate; do this as often as you need). Use a butter knife to stir the butter into the flour, then mix in the sugar and spice.
2. Add the pumpkin and 80ml milk to the flour mixture and quickly stir everything together. Add more milk if you need to.
3. Tip the mixture onto a floured surface and lightly bring together with your hands a couple of times. Roll out until 4cm thick and stamp out rounds with a 7cm cutter. Re-shape the trimmings until all the dough has been used. Place the rounds on a lightly floured baking sheet and brush the tops with remaining milk. Bake for 10-12 mins until risen and lightly browned.



WORDSEARCH

Find all the hidden autumn words:

RAKE - CROW - SQUIRREL - TREE
PUMPKIN - ACORN - LEAF - HAY

P	A	D	E	P	R	H	C
O	E	W	N	U	K	L	R
L	E	A	F	M	T	H	O
T	R	E	E	P	I	A	W
S	B	N	R	K	I	Y	A
R	A	K	E	I	U	I	L
C	O	E	R	N	D	F	H
S	Q	U	I	R	R	E	L
H	E	A	C	O	R	N	K

Words can be spelled forwards, backwards, diagonally, up or down.



HARTFIELD HOUSE CARE HOME INVITES YOU TO

GET IN TOUCH

We would love to hear from you. If you have any feedback or are interested in any of the information covered in this edition...

**FIND OUT MORE AT
PORTHAVEN.CO.UK
OR CALL US ON
01372 239500**

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WWW.PORTHAVEN.CO.UK/LEATHERHEAD

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HARTFIELD HOUSE

LEATHERHEAD

A PORTHAVEN CARE HOME